

Integrated Management System Policy Statement



Our Objectives

Quality : Zero Non-conformances
Health & Safety : Zero Lost Time Injuries
Environment : Zero Incidents

To achieve these objectives we will exercise the following:

Systems:

- Establish and implement systems that are practical, consistent and represent or exceed industry best practice
- Comply with all applicable laws, regulations and mandatory standards.
- Ensure best practice systems in accordance with:
 - ✓ AS/NZS 9001:2008
 - ✓ AS/NZS 4801:2001
 - ✓ AS/NZS 14001:2004

Leadership:

- Lead by example
- Communicate expectations
- Hold accountability throughout all levels of the organisation

Culture:

- Promote pride and quality of workmanship
- Encourage ideas and innovation throughout all levels
- Educate employees of the key values and principles that set our organisation apart from others (The Mathiou WOW Service)

Continuous Improvement:

- Set specific, measurable, achievable, results-focused and time-bound targets
- Key performance indicators including monitoring and review to drive continuous improvement
- Thorough investigation of all incidents, non-conformances, business setbacks and business achievements

A handwritten signature in black ink, appearing to read "Jamie Mathiou", is written over a thin, curved line that arches over the signature.

Jamie Mathiou
Director – Mathiou Services
February 2016