



# COMPANY PROFILE

## MATHIOU SERVICES

"MEETING ALL YOUR BUILDING & MAINTENANCE NEEDS"

**1300 363 423**

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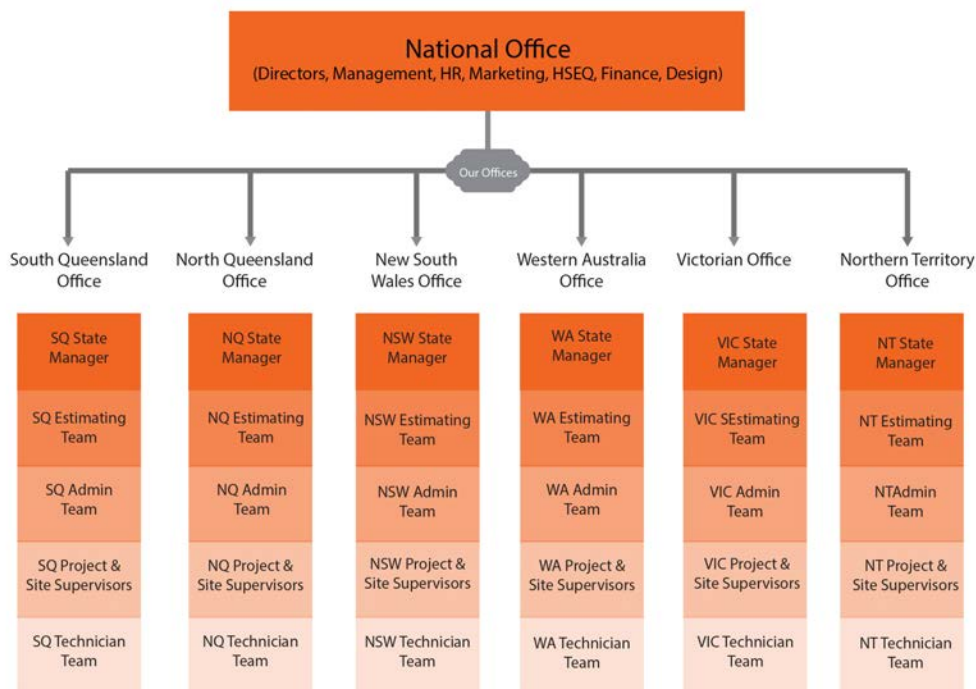


# Mathiou Services Profile

Mathiou Services is a building, construction and maintenance business with an Australia wide presence. We are dedicated to providing high quality workmanship, outstanding professionalism, clear communication and have the ability to meet all your building, construction and maintenance needs. Our services provide a one stop shop for all your building or site needs, taking the stress out of finding individual contractors to complete your projects. We can provide your facility with our wide variety of knowledge, get to you in a timely manner, and offer professional technicians to complete all services.

Whether you manage a childcare centre, corporate facility, commercial property portfolio, aged care facility, or a local school district, we will be able to meet all your building, construction and maintenance needs. Mathiou Services truly aspires to serve families across the commercial sphere.

## Mathiou Services Team



# Our Vision & Values

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*"To become the champions of customer service and property maintenance."*

**WOW SERVICE:** Our services are professional, solution focused and prompt. We are great listeners who have the ability to extract the story to know what your needs are.

**TEAM:** We all work together and get in to help no matter what our role is.

**SAFETY:** Our team respects the community, client, company, team members, environment and all their belongings.

**QUALITY:** Mathiou Services gives value for money without compromising quality.

**IMPROVEMENT:** Mathiou Services offers continuous improvement for the clients' satisfaction, while maintaining the professional development of our team & systems to enable our growth and services.

## Our Management Systems & Quality Assurances

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Our management systems have been developed specifically to handle the delivery of small to large scale, multiple site projects. We pride ourselves on having exemplary safe work practices that adhere to meet safety, quality and environmental standards with accreditations by International Certifications.

Our insurances include WorkCover and Public Liability to give you complete peace of mind. This includes controlling and preventing future risks by creating a safe and controlled workspace that ensures safety and overall improvement to performance. We also value the environment and with our environmental accreditation, we make sure to monitor and manage our impact by controlling risks and creating improvements. We provide our technicians with expert training in order to uphold proper procedures and measures, as we strive to meet the needs of our customers and stakeholders. We ensure that all our technicians handle risks and hazards efficiently and in a timely manner, to guarantee our high quality safety procedures and work.



# Building & Construction Upgrades

We understand that every project is different and that is why, at Mathiou Services we are able to provide trained and qualified specialists to design and construct your vision. Regardless of your building and construction needs we work one on one with you to ensure that the design and construction process go as smoothly as possible, offering a solution for your every need.





**MATHIO**  
Services  
MEETS ALL YOUR

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# Playground & Landscaping

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Every facility needs a creative place to either relax or play, from playgrounds to landscaping we can provide the solutions for you.

Our team will work with you to design the playground or landscape that meets your requirements, providing detailed design consultation before construction. From there you will be allocated a project manager who will keep you involved during the build of the project. With a range of accredited and guaranteed safety measures in practice, our expert team can provide and help create the perfect space. We are able to provide every childcare centre, school, commercial or educational facility a space that meets Australian standards.

## **Our team can provide your facility with some of the following;**

- Complete playground upgrades
- New landscape features
- Fort and cubby house upgrades
- Natural features e.g. water features, garden walks
- Tunnel mounds
- Sand or bark pit
- Retaining walls





# Shade Sails

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With the harsh Australian sun, shade sails are one of the finest and easiest solutions to protect against UV rays. Our team takes sun safety very seriously and we pride ourselves on our knowledge of shade sails from the design, product selection, engineering and certification.

We start with a site visit to ensure that we can maximise shade potential within the chosen area. Our team works closely with our clients to ensure the correct custom shape, colour and size are fitted. As well as custom fittings we also provide the service of replacing existing sails and assessing the stability of the current structure and poles. Mathiou Services can also create applications for council approval, ensuring that everything runs seamlessly.



# Fitouts

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At Mathiou Services we understand better than anyone that first impressions are vitally important for any commercial facility, from your office/reception areas to kitchen/break rooms. Our expert team consists of designers, project managers and technicians to create a functional and professional feel to your facility.

Whether it's a total renovation or just a new upgrade to the area our specialists work directly with your team to consult and create personalised designs to construct your commercial facility into a fresh new space. We offer and provide fitouts for kitchens, bathrooms, receptions and childcare centres with every project customised to your specific details and requests.



# Painting & Decorating

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A new coat of paint from our decorating team can transform the interior and exterior of your facility. We can colour match to current colour palettes in your facility or offer a new design.

We are dedicated to our clients and understand how time consuming some services can be. This is why we are happy to offer after hours service to complete and finish the job with little interruption to the operation of the facility.

Our highly qualified team of technicians use only quality, durable and long-lasting paints in a variety of tints and finishes.

## Floor Replacements

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Just like the paint on your walls, your flooring can deteriorate through wear and tear. Our flooring technicians and project managers are committed to delivering an exemplary level of professionalism with after hour service offered to cover all your flooring needs.

If you would like to remove and replace your floor, we work with you to plan and implement a floor type that is practical and efficient for your facility. We also offer colour consultations and colour matches to provide a seamless finish.



# Scheduled Maintenance

Keeping up to date with maintenance doesn't have to be hard when Mathiou Services can offer you a reliable, professional, qualified maintenance and repair team for your facilities. We offer a variety of scheduled maintenance services to ensure that your facility is always maintained, providing you with the peace of mind that everything is looked after. With proactive scheduling this can keep your facility in good condition, preventing deterioration and emergency call outs.





# General Maintenance

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Keeping your facility in working order is important to ensure your business continues to move forward. Being proactive and finding the right general maintenance team will make sure your facility continues to run smoothly.

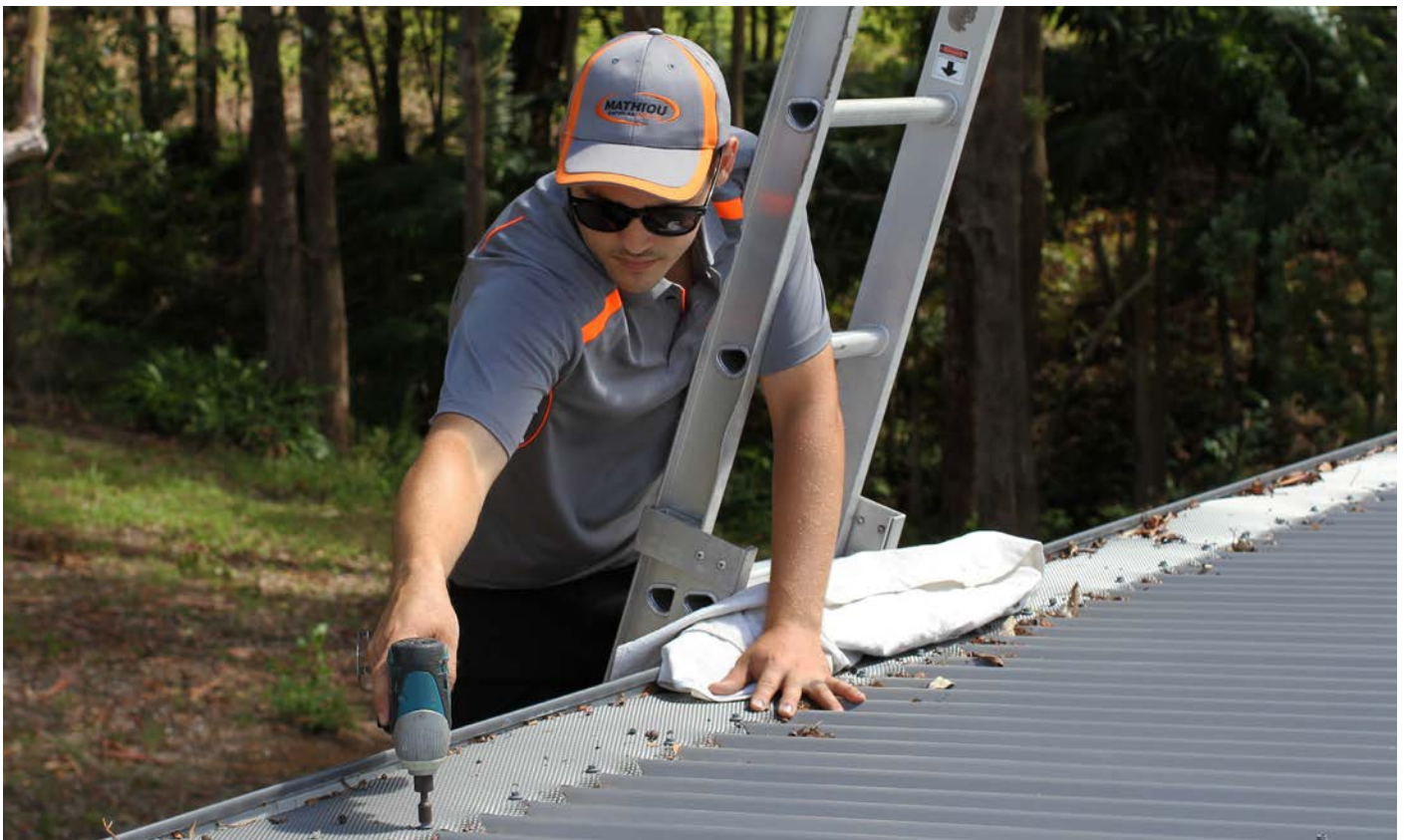
We work with you to determine a scope of handyman duties that can be completed on a regular basis, with our admin team scheduling this into a suitable time. Your facility will then be allocated a technician who will be dedicated to you. Our technician will be able to understand your facility, knowing the ins and outs ensuring that you get a high quality and knowledgeable service.

Our team will provide internal and external general maintenance ranging from changing light bulbs, adjusting door handles, checking & changing tap washers and more. With this general handyman work scheduled in on a regular basis, we will ensure your facility is in great working condition which will reduce the number of emergency ad hoc maintenance calls.

**General Maintenance Services:**

**General Handyman Visits Fortnightly**

**Gutter Maintenance Quarterly**



# Gardening Maintenance

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## Garden Maintenance Services:

General Garden Maintenance  
Fortnightly

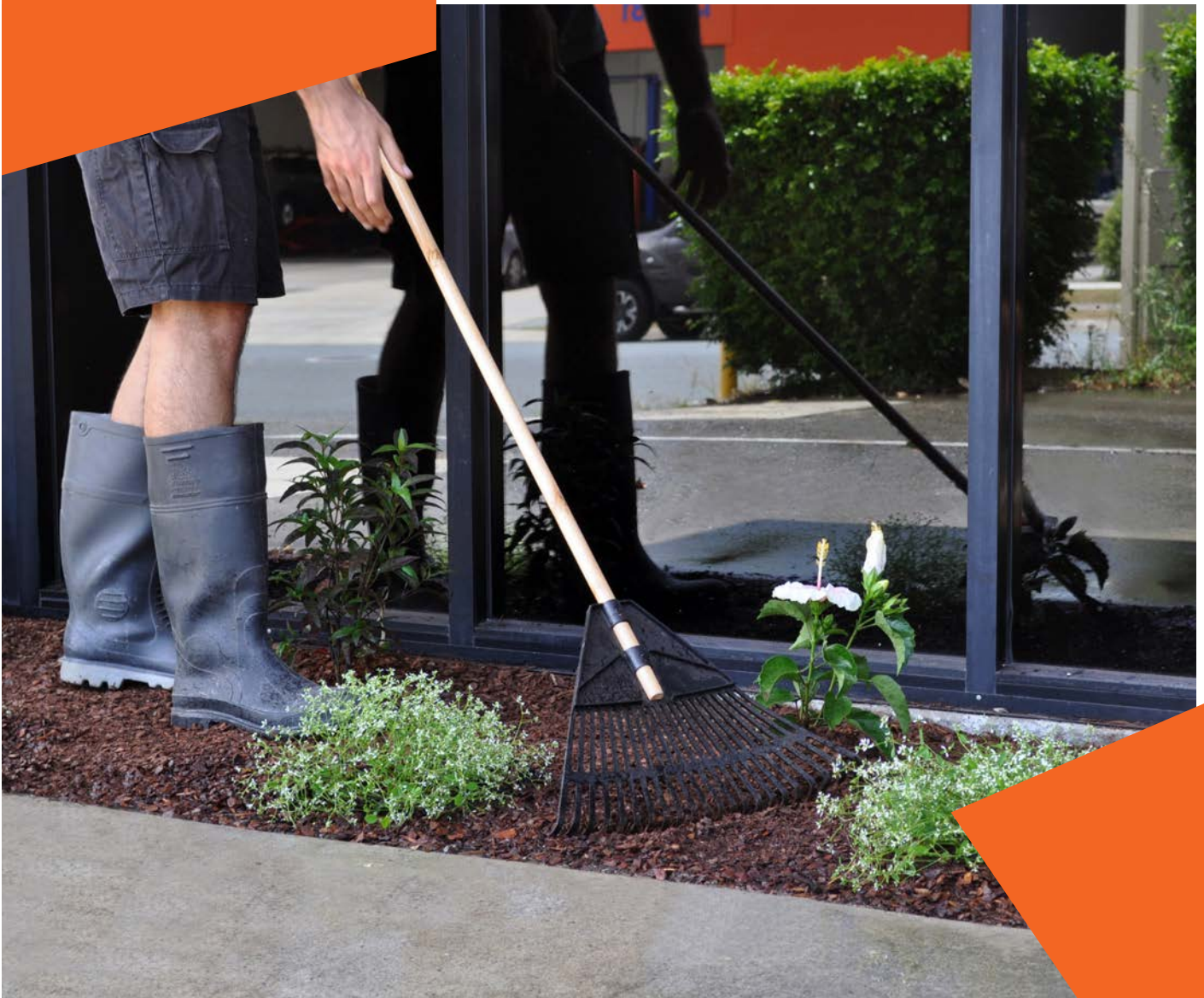
Sandpit Top Up  
6 Monthly

Bark Pit Top Up  
6 Monthly

Timber Treatments  
6 Monthly

Keeping up with your gardening maintenance can be a difficult thing to do, but with Mathiou Services we can provide reliable and regular garden maintenance. We work with you on developing a specific scope of garden maintenance which would include mowing, weeding, tree trimming, debris clean up and more for your facility. Our admin team will schedule your garden maintenance on a regular basis, ensuring that you facilities garden is nice and clean.

Other outdoor services we can provide include; staining timber decking/edges, certified sandpit & bark pit top ups and more.



# Floor Maintenance

A service that should not be forgotten is floor maintenance. Floor maintenance is an important part of maintaining your commercial facility. By maintaining your floors on a regular basis this will ensure your flooring lasts longer and that it is more hygienic.

Mathiou Services provide a comprehensive list of flooring services to keep your floor looking brand new. Our team uses state of the art equipment and certified chemicals to ensure your floor is hygienic and properly maintained.

## Our team can provide the following services and more;

- Strip & seal vinyl
- Carpet cleaning
- Tile restoration
- Marble restoration

Floor Maintenance:

**Strip & Seal**  
**6 Monthly**

**Carpet Cleaning**  
**6 Monthly**





# Air Conditioning Services

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**Air Conditioning  
Maintenance:**

**Air Conditioning Service  
6 Monthly**

Get ready for summer with our preventative air conditioning maintenance services so you are prepared for the heat. Our team of technicians can provide reliable scheduled maintenance for; evaporation systems, split systems, ducted, or wall mounted air conditioners. Regular attention and maintenance that includes thorough checks and cleaning services (filters, coils, drains and blower components) are recommended to be completed by our technicians every six months to ensure peak running efficiency.



# Plumbing Maintenance

Your facilities plumbing is an important part of your building, and in turn, needs regular maintenance to ensure it meets industry standards. Our dedicated team can help provide your facility with on time, reliable and professional plumbing maintenance.

TMV (Thermostatic Mixing Valve) and backflows are required to be tested on a yearly basis. Our team of schedulers can lock in an appointment for you, ensuring it meets the required date every year. From there, our technicians will undergo the required testing for your backflow and TMV, where we will then provide a report upon completion of the tests. Each year our team can help prepare you for the testing, giving you the peace of mind and not having to worry about when the next testing is due.

**Plumbing  
Schedule Maintenance:**

**TMV Testing  
Yearly**

**Backflow Testing  
Yearly**



# Pest Control

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## Pest Control Services:

**General Pest Control  
Inspections  
Yearly**

**Timber Pest  
Inspections  
6 Monthly**

**Termite Exterra  
Baiting Installations  
Yearly**

**Commercial Kitchen  
Inspections  
6 Monthly**

Pests are those unwelcomed guests that no one wants in their facility. Our pest control team are highly qualified to prevent and solve those pesky problems for you. We pride ourselves on providing excellent safe and professional work practices through our pest control service, as well as regular pest control inspections from six monthly all the way up to yearly.

A few of our services include general pest control, timber inspections, termite exterra baiting installations and commercial kitchen inspections. Our team can easily schedule in this regular pest control service for you to ensure your facility remains pest free.



# Ad Hoc Works

Regardless of what commercial facility you manage, urgent issues can arise. Mathiou Services can provide you with reliable technicians that can assist by fixing any problem that may occur. Whether it's an emergency or required on an ad hoc basis our team of reliable technicians can assist in fixing those tricky issues, emergencies or general requests in a timely manner.





**MATHIOU**  
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MEETS ALL YOUR NEED

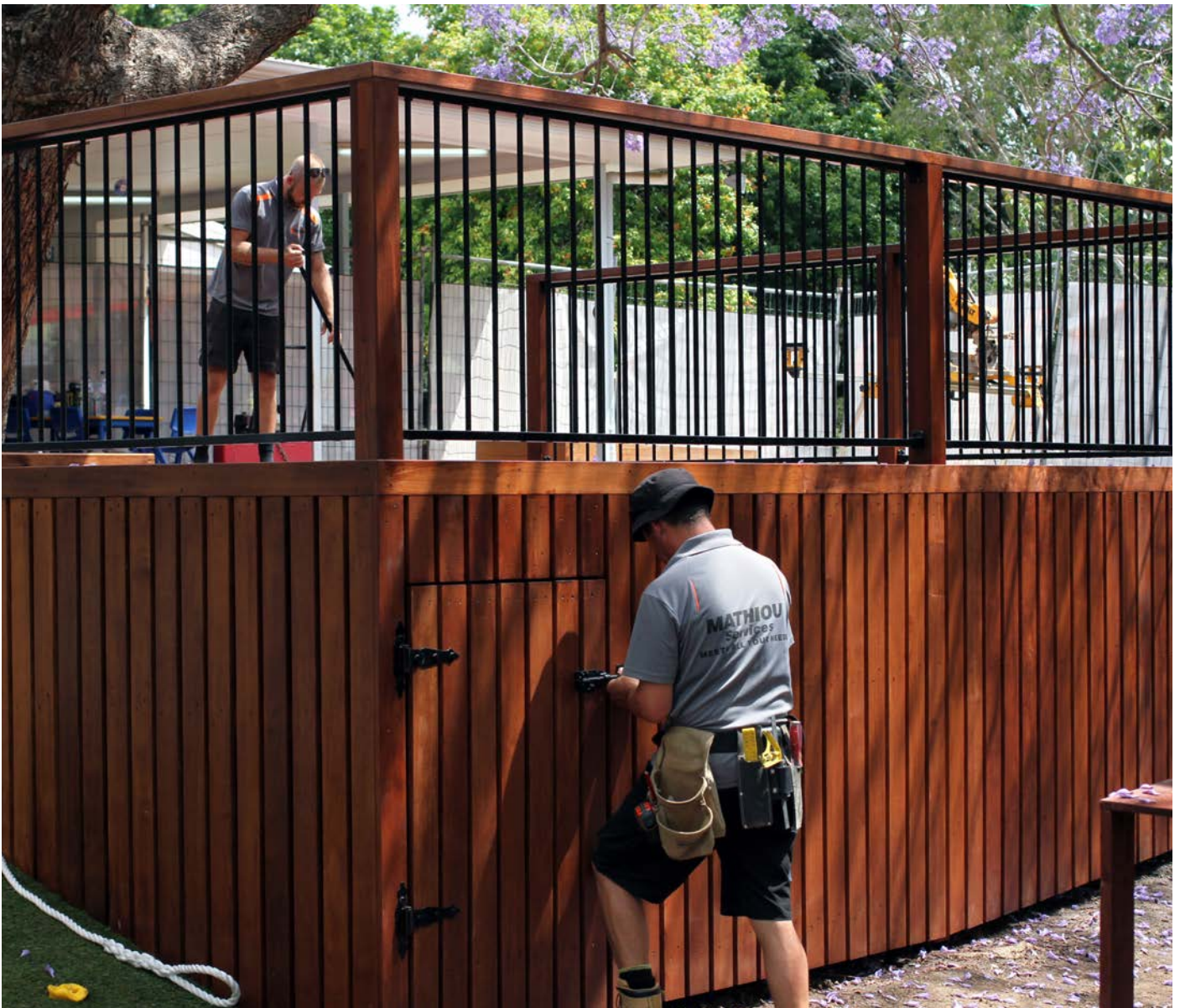
# Carpentry & Cabinet Making

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Maintaining a safe building is an important part of your business, but emergencies can arise unexpectedly. Our team is available to help with any carpentry/cabinet making emergencies big or small that may develop. From repairs and replacements, we can assist with timber, storage and framing ad hoc needs. Whether it's a door, cabinet or gate that needs replacing we can provide a quick and reliable service.

## We can provide the following Carpentry services;

- Ad hoc developments (decking and timber edgings)
- Custom desk replacements
- Cabinetry making and repairs
- Repairing or replacement of timber items, shelving, storage items, windows, doors, frames, and more.



# Plumbing

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It can be difficult to rectify plumbing issues if not attended to in a timely manner. That's why we understand the importance that if something breaks down unexpectedly you need it fixed quickly and efficiently. No matter how big the leak or how blocked a drain, we can fix it for you.

## Our team can provide the following services;

- Leak detections & pipe repairs
- Unblocking blocked drains or clogged drains
- Hot water systems repairs or replacement
- CCTV drain camera inspections
- Roof, gutter and down pipe repairs
- Leaking tap & shower repairs and more



# Electrical

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Our team can provide safe electrical ad hoc services for all electrical emergencies that may occur. A faulty power point or a lighting issue can be dangerous and should be attended to immediately, fortunately we are able to provide electrical repairs and replacements services, as well as diagnosing the issue to prevent further emergencies in the future.

## **Our team can provide ad hoc assistance with;**

- Emergency lighting
- Emergency electrical works
- Installation of lighting or electrical needs
- Repairs of electrical components
- Replacement of electrical systems
- Fault diagnosis
- Globe & lamp replacements
- Exit, emergency lighting testing and more

# Locksmith

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Keeping your facility safe and secure can be challenging when problems occur such as a broken lock or door handle. Our technicians are able to provide you with our services to assist with the installation and repair of any locks and handles, as well as replacing any faulty security devices to give you and your facility the ultimate protection.

## **Our team can provide the following locksmith works;**

- Installation of pin pads
- Repairing & replacing door handles
- Replacing and installing locks
- Emergency locksmith issues and more





# Glazing

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On an occasion you may have a broken window or a faulty sliding door, and this can create an unsafe environment at your facility. Our commercial glazing team can attend your facility during business hours or even after hours to assess the situation, making it safe and then repairing or replacing your glass items.

## We can provide the following glazing services;

- Commercial glazing (new doors, windows)
- Glass repairs
- Glass balustrades
- Shower screens and more

# Landscaping, Gardening & Arborist Services

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Maintaining the outside of your facility can be challenging. That's why here at Mathiou Services we offer landscaping, gardening & arborist services on an ad hoc basis. Whether you need your astro turf pressure cleaned or a stump removed, we can assist you in finding a solution for whatever may arise.

## Landscaping, gardening & arborist tree services we offer;

- Tree trimming, removal & stump grinding
- Irrigation repairs
- Pressure cleaning
- Planting
- Mulching
- Garden edging and more



# Mathiou Services

## Contact Details

### National Office Contact

Ph 1300 363 423 | [office@mathiouservices.com.au](mailto:office@mathiouservices.com.au)  
PO Box 4609, Elanora, QLD, 4221

### South Queensland Office

[enquiries@mathiouservices.com.au](mailto:enquiries@mathiouservices.com.au)

### North Queensland Office

[northqueensland@mathiouservices.com.au](mailto:northqueensland@mathiouservices.com.au)

### Victorian Office

[vic@mathiouservices.com.au](mailto:vic@mathiouservices.com.au)

### Western Australia

[wa@mathiouservices.com.au](mailto:wa@mathiouservices.com.au)

### NSW / ACT Office

[nsw@mathiouservices.com.au](mailto:nsw@mathiouservices.com.au)

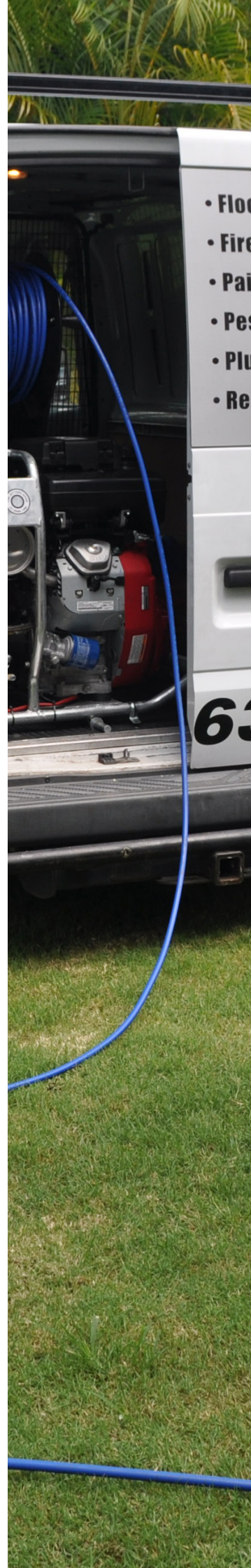
### South Australia

[sa@mathiouservices.com.au](mailto:sa@mathiouservices.com.au)

### Licences

ABN: 32 494 974 779 |  
QBCC Licence: 1202203 | NSW Fair Trading Licence: 273391c  
VIC Licence: CB-L 44675 | SA: BLD 273442  
WA Builders Licence: 101645

### Working With



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[www.mathiouservices.com.au](http://www.mathiouservices.com.au)

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VIC Licence: CB-L 44675 | SA Licence: BLD 273442

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